

31st ANNUAL

AWARDS CEREMONY

October 12, 2023



CELEBRATING

66 YEARS

ServiceSource | DE

1957-2023

The mission of ServiceSource is to facilitate services, resources and partnerships to support people with disabilities and others we serve, along with their families, their caregivers and community members, in order to build more inclusive communities.



ServiceSource
A LEADING COMMUNITY RESOURCE

Welcome

On behalf of The ServiceSource Delaware Regional Office and the entire ServiceSource Corporation we would like to welcome you to our 31st Annual Awards Ceremony. As it has been for the past 30 years, we are here to honor the program participants whose performances have been exemplary and who pave the way for future trainees to obtain employment in the community as well as the many individuals and businesses that provide the opportunities for them to be successful. We are here as well to honor those individuals whose daily endeavors illustrate their capacities to be the best they can be.

As we celebrate our 66th year of service to the Delaware community and recollect the rich history of our organization dating back to 1957, we continue our focus on the positive impact in our community made by individuals with disabilities and support the value of a workforce inclusive of their skills and talents. In the truest sense of the phrase, we remain committed to improving the quality of life for citizens with a disability.

As we continue the pursuit of our mission to facilitate services and partnerships to support people with disabilities and others we serve, along with their families, their caregivers and community members, in order to build more inclusive communities, we are grateful to our corporate sponsors for their financial support, which enables us to fortify and expand programs. And we thank our partners in the business, government, charitable giving, and rehabilitation communities for providing us with the opportunity to develop pathways for success to help people with disabilities become contributing members of their community. In that regard, today we honor **FMC Corporation** with our Community Partner of the Year Award. FMC has aligned with our FrameWORK for Success program to create an inclusive work environment that is positively impacting the lives of the people we serve at their Stine Research Center in Newark.

This afternoon we highlight two individuals who have achieved outstanding success: **Tony Montgomery**, our 2023 Community Placement Employee of the Year, for being a valued employee with **Compass Group at the JP Morgan Chase Bank Powder Mill Road facility**, and **Dante Dill-Smith**, our 2023 Government Contract Employee of the Year, for being an indispensable member of the custodial team at the **J. Caleb Boggs Federal Building**. At ServiceSource we seek to empower individuals with a disability to achieve success. To that end, we are also honored to recognize fourteen individuals with Service Excellence Awards for their accomplishments. They demonstrate the pride they take in their achievements and the contributions they make in strengthening our communities.

Michele Mirabella
Regional Executive Director


Joanne Finnigan
ServiceSource Board of Directors



30th Annual Award Ceremony – Events

Welcome Julian H. (Pete) Booker — *Emcee*

Presentation of Service Excellence Awards Julian H. (Pete) Booker

Luncheon Served

Program Begins Julian H. (Pete) Booker

2023 Year in Review Michele Mirabella
*Regional Executive Director
ServiceSource Delaware Regional Office*

Business Partner of the Year Award Richard Katz, Program Manager,
FMC Corporation FrameWORK for Success
*Accepting: Ethan Mayes, Bioassay Production Supervisor
Ellen Elliott, Associate Scientist*

Government Contract Employee of the Year Award Julian H. (Pete) Booker
Dante Dill-Smith
J. Caleb Boggs Federal Building

Community Placement Employee of the Year Award Julian H. (Pete) Booker
Tony Montgomery
JP Morgan Chase Bank Powder Mill Road

Special Thanks to Our Sponsors



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Your Delaware Injury Lawyer



Leading the Way

Service Excellence Award Recipients

The ServiceSource Delaware Regional Office served 1,215 individuals throughout FY 2023 in our various programs and assisted 35 individuals with disabilities find employment with local businesses. We are pleased to present Service Excellence Awards to the following individuals whose employment or program performances were exemplary.



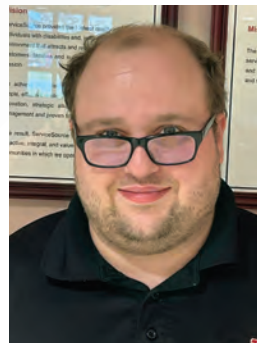
Christian Bailey
FrameWORK for Success/
Aramark - UD Rodney
Dining Hall



Karah Cotton
Contract Closeout,
Ft. Detrick, MD



Lorrie Futrell
Eastern Army Aviation
Training Site,
Fort Indiantown Gap, PA.



Joshua Gurdus
Dining Facility,
Fort Indiantown Gap, PA



Maria Hawkins
Dover Air Force Base
Patterson Dining Facility



Charles Johnson
ServiceSource
Riverfront Center



Jennifer Poole
Dover Air Force Base
Patterson Dining Facility



Brody Pote
FrameWORK for Success/
Aramark -
UD Rodney Dining Hall



Logan Reed
Dining Facility,
Fort Indiantown Gap, PA



Jaime Santiago
FrameWORK
for Success



Baron Smith
FrameWORK for Success/
NCC Government



O'Shea Smith
FrameWORK for
Success/Carvel State
Office Building



Isaiah Vaughn
FrameWORK for Success/
Shoprite



Terry Wilks
Dover Day Program



Community Partner of the Year

FMC Corporation



For nearly a quarter century prior to FMC's 2017 acquisition of a portion of DuPont's Crop Protection business, Opportunity Center Inc/ ServiceSource Delaware had partnered with DuPont/Stine Haskell Labs to pre-assemble various-sized soil pots and trays used in herbicide treatment research and plant development. That assembly process at our Bowers Street location in Wilmington continued there with FMC and was the only business operation that was maintained when ServiceSource Delaware (SSD) relocated its main location to Reads Way in New Castle in 2018.

This micro-business initiative continued to thrive at Reads Way as FMC's Stine Research Center staff and SSD's FrameWORK for Success Program staff and students fine-tuned production operations over the next four years. A notably positive change took place in November 2022 when the potting and assembly operation in its entirety was relocated to the FMC Stine Research Center in Newark. Rich Katz, FrameWORK for Success Program Manager, recalls "It made such tremendous business sense on both sides to make this transition. While earning a paycheck from SSD, students reported to a more inclusive, 'real work world' operation working alongside FMC researchers and engineers. And FMC benefitted by having the entire operation brought in-house." As confidence in student skills further developed, FMC has expanded beyond pots and trays assembly to assigning students tasks involving basic plant and seedling development quality control decisions. Today, a mutually beneficial business relationship is well established. With the advantage of FMC's initiative, ServiceSource Delaware, through our FrameWORK for Success Program, manages the only on-site, paid training and assessment program for 18–22-year-old high school students with disabilities in Delaware.



Katz continued, "I can't say enough about how supportive FMC Stine Research Center management has been in backing our students on-site. Our FrameWORK for Success Program would not have achieved a 100% employment placement success rate in 2023 without them. The advantages given our students to prepare for employment beyond their FMC experience can't be overstated."

ServiceSource Delaware recognizes and congratulates the FMC Corporation for its commitment to community partnerships, and most importantly, for their dedication to providing exceptional services for young adults with disabilities and promoting each student's inclusion in her/his community. We are proud to present the FMC Corporation with our 2023 Community Partner of the Year Award.

Leading the Way

Government Contract Employee of the Year



Dante Dill-Smith

Dante's talents were obvious early on, and it was only a short time after being initially hired in May 2022 at the Carvel State Office Building that he received a promotion to his current assignment on a federal contract in July of this year. Today, he has developed himself into a multi-talented top performer on the ServiceSource Delaware (SSD) custodial team at work in the J. Caleb Boggs Federal Building in Wilmington. Pierre Wright, SSD's Assistant Director of Business Operations, commented, "Dante is a valuable member of our team because he is very dependable, very hard working, and willing to learn."

As part of a team that keeps a federal facility in tip-top shape, Dante's assignments are varied and the routine demanding. It includes making sure the restrooms are properly stocked and well maintained, vacuuming, wet mopping, and cleaning glass windows and doors. Wright also noted, "Dante ensures that he performs all tasks assigned accurately and in a timely fashion. He is also willing to accept additional assignments if needed that day and has excelled in all aspects of basic custodial training and machine operations."

Dante is a graduate of the Delaware School for the Deaf and was the faculty's selection to represent the school as a 2023 Secretary of Education Scholar, an honor that calls attention to his academic success and strong leadership qualities. With a focus on landing a job following graduation, Dante also participated actively in the school's job coaching opportunities with Walgreens and Burlington Coat Factory and benefitted from a referral to the Delaware Division of Vocational Rehabilitation for job placement services. The link with ServiceSource was made through DVR.

Dante's upbeat personality and friendly helpfulness are also demonstrated by his interest in improving communication with his co-workers by teaching them the basics of American Sign Language, just another testimony of the traits that make him such an outstanding asset to our company. As such, Dante is very worthy of being the ServiceSource Delaware 2023 Government Contract Employee of the Year.



Community Placement Employee of the Year



Tony Montgomery

Tony entered ServiceSource Delaware's FrameWORK for Success school-to-work-transition program in September of 2020 during the height of the pandemic after graduating from Delcastle Technical High School. At that time, he was working at Burger King, but asked staff to help him find a better job fit. He shared that his goal was to work in a food service environment in which he could move up, learn new things, and have his efforts be appreciated.

Tony set the employment bar high and initially interviewed virtually with Restaurant Associates, recognized as the nation's premier on-site dining management company, but did not get the job offer. Undiscouraged, he continued to review their job openings over the next several months and, after interviewing in person, was hired in July 2021. Tony is heartily convinced that his position as a Food Service Associate has put him on the best possible job track.

He reports daily to the JP Morgan Chase Bank Powder Mill campus dining facility. His duties include food preparation, dishwashing, and utility assignments.

Restaurant Associates management recognize him to be a reliable, self-motivated team player, who diligently and enthusiastically completes all assigned tasks. From Tony's perspective, his responsibilities are to set high standards both on the job and in his personal life; to monitor his progress; to develop new goals each year; and to remain determined to succeed.

Besides commitment to his job, Tony is committed to physical self-improvement as well. After helping a few close friends with similar interests, he launched an online business, Legends Lifestyle Coaching Program, which is based on his own unique work-out routine and designed to assist others "to become the best versions of themselves" in what he describes as the 5 pillars of self-development.

Tony has been described by FrameWORK staff and by his coworkers and supervisors as someone who always reports on time and ready to work. He has a great attitude, has excellent communication skills, and is respectful of others. His dedication, teamwork, motivation, and willingness to learn and grow are commendable and make him worthy of the recognition of being the 2023 recipient of the ServiceSource Delaware Community Placement of the Year Award.

October is National Disability Employment Awareness Month



In recognition of the important role people with disabilities play in a diverse and inclusive American workforce, the theme for National Disability Employment Awareness Month (NDEAM) 2023 is “Advancing Access and Equity” Observed annually in October, NDEAM celebrates the contributions of America’s workers with disabilities past and present and showcases supportive, inclusive employment policies and practices.

We are honored to recognize our past award recipients. Community Partner of the Year Award

2019	NCC Vocational Technical School District	2013	Wilmington University
2018	Switch Skate & Snow	2011	NCC Vocational Technical School District
2017	Delaware Technical Community College - Stanton	2010	AstraZeneca
2016	\$tand By Me	2009	DE Division of Vocational Rehabilitation
2015	Boscov’s Christiana Town Center	2006	Wal-Mart
2014	Walgreens Store #12695		

Employer of the Year Award

2019	Aramark, University of Delaware	2016	A Mother’s Touch Early Learning Center
2018	Masley Enterprises, Inc.	2015	Master-Tech Paint & Collision Center
2017	Skipjack Dining	2014	Bank of America

Government Partner of the Year Award

2013	Wilmington Veterans Affairs Medical Center	2010	Brandywine School District
2012	General Services Admin, Delaware Valley Office	2009	166th Regimental Mess, Fort Indiantown Gap, PA.
2011	Washington Headquarters Services, DoD		

Business Partner of the Year Award

2013	Café Scalessa	2010	Nixon Uniform Services and Medical Wear
2012	Casino at Delaware Park (NCC)	2009	Embassy Suites Newark-Wilmington South
2012	Save-A-Lot, Milford DE (Kent/Sussex)	2006	Southco
2011	Southco		

Founders Award

2016	United States Senator Thomas R. Carper	2004	Fred C. Sears II
2015	State Representative Debra A. Heffernan	2003	Dr. Eugene L. Grimm, Sr.
2014	Governor Jack A. Markell	2002	Dr. Lanny & Micki Edelson
2013	Julian H. (Pete) Booker	2001	The Honorable Terry R. Spence
2012	J. Kent & Betty Riegel	2000	Bill & Anne Brooks
2011	Phoebe Craven	1999	MBNA America Bank
2010	Christine Cintron	1998	Charles E. Welch
2009	Morton Richard Kimmel	1997	Richard V. Aydelotte
2008	Wilmington Rotary Clubs	1996	James W. Williams
2007	Irénée duPont & Carl DeMartino	1995	Willis F. Harrington, Jr.
2006	Rita Landgraf	1994	Dupont
2005	OCI Fashion Show Committee	1993	Gilbert S. Scarborough, Jr.

To find out more about ServiceSource Delaware programs contact:

Michele Mirabella, Regional Executive Director
302-765-1232

We are honored to recognize the Past Recipients of our Individual Awards

Community Placement Employee of the Year

2022	Sandra Toala
2019	Ashley Beaumont
2018	Jesus Garcia
2017	Brett Freeburg
2016	Nick Stokes
2015	Chelsea Patton
2014	Chianta Erwin
2013	Sedric Johnson
2012	Geraldo Gonzalez
2011	Marques-Alyn Carroll
2010	Tiesha Johnson
2009	Anwar Palmer
2008	Adrian Buitron-Pizano
2006	Mary Ann Bickling
2005	Genell Butler
2004	Mary-Ann De Oliveira
2003	Shane Holt
2002	Andre Walker
2001	Stephen Clark
2000	Jonathan Owen
1999	Tiio Miller
1998	William Monaghan, Jr.
1997	Nicholas Oglesby
1996	Artina Hale
1995	Robert Buermann
1994	Tony Pozzo
1993	Eugene Grimm, Jr.

AbilityOne Employee of the Year

2022	Richard Toto
2019	Jonathan Minor
2018	Jordan Engle
2017	Danielle Holding
2016	Ireneusz Jozwiak
2015	Roger Truax
2014	David Siegal
2013	Matthew Weidman

Program Participant Employee of the Year

2012	William Smith
2011	Skylor Brown
2010	Joseph Morris
2009	Travis Wunderlich
2008	Steven Grier

Employee Excellence Award

2006	Larry Collins
2005	Alan Stoppelman
2004	Thomas Fahrner
2003	Wayne Washam
2002	Richard Springer
2001	Martha McDowell
2000	Karen Janes
1999	Kevin Lucas
1998	Joseph Evans
1997	Lisa Johnson
1996	Thelma Cardenti
1995	Richard Sarbora
1994	William Dinsmore
1993	Ann Northwood

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