

# 38<sup>th</sup> Annual Service Excellence Awards

Improving Lives, Strengthening Communities—  
an Evening to Celebrate Excellence

November 15, 2023 • J. W. Marriott Hotel • Washington, D.C.



# 38<sup>th</sup> Annual Service Excellence Awards

Improving Lives, Strengthening Communities—  
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November 15, 2023 • J. W. Marriott Hotel • Washington, D.C.

## Tonight's Agenda 6:00 – 8:00 pm

Presented by

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**Welcome**

**Pete Booker**

*Former ServiceSource  
Board Member*

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**Dinner Served**

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**State of the Corporation**

**Major General Michael J. Walsh,  
USA Retired**

*ServiceSource Board of Directors  
Chairman*

---

**Community Partner of the Year**

Fairfax County Neighborhood and  
Community Services

**Ken Crum**

*Chief Operating Officer*

**Brenda Richardson**

*ServiceSource Virginia Executive  
Director*

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**Recognition of Service Excellence Awardees**

**Pete Booker**

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**ServiceSource AbilityOne Employee of the Year**

Jeff Rudloff: Computerized Maintenance  
Management Systems Manager,  
Mark Center

**Bruce Patterson**

*President/CEO ServiceSource*

---

**Community Placement Employee of the Year**

Adam Toobin: Social Media Support Specialist,  
Jake's Ice Cream

**Bruce Patterson**

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M.C. Dean, Inc.

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DiamondRock Hospitality  
Playa Hotels and Resorts

### Event Sponsors

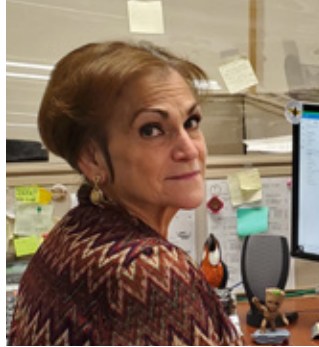
Bank of America  
Bradley Arant Boult Cummings LLP  
GSA National  
The Hanover Insurance Group  
Hancock Whitney  
Ning Solutions, Inc.  
Pizzano Contractors  
STG International, Inc.  
Sentry Insurance  
USI Insurance Services

## Service Excellence in Administrative Services

Presented by DiamondRock Hospitality



**David Dejesus**  
Fort Eustis



**Christine Crane**  
Fort Eustis



**Ella Conley**  
Department of Housing and  
Urban Development



**Latoya Butler**  
Department of Housing and  
Urban Development



**Sandy Schwartz**  
Department of Treasury

## Service Excellence in Food Services

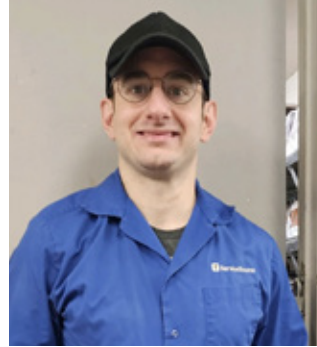
Presented by Playa Hotels and Resorts



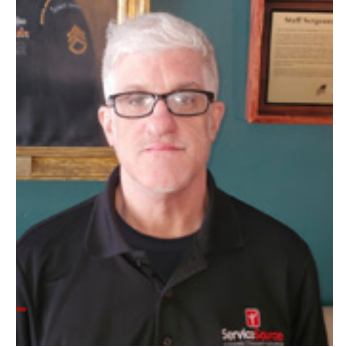
**Mabinty Koroma**  
Marine Corp Barracks 8th & I



**Sean Sargeant**  
Marine Corp Barracks 8th & I



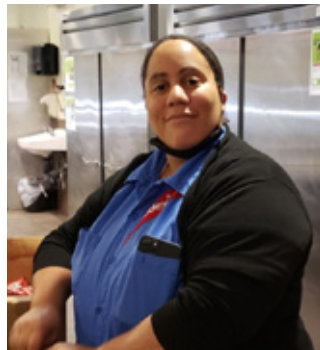
**Carl Alf**  
Joint Base Myer – Henderson Hall



**Jack Busby**  
Joint Base Myer – Henderson Hall



**Daniyal Butt**  
Quantico Marine Corps Base



**Takeshia Jiggins**  
Quantico Marine Corps Base



**Shauntai Knight**  
Quantico Marine Corps Base



**Bijan Latifzadeh-Ellis**  
Quantico Marine Corps Base



**Matthew Mullins**  
Quantico Marine Corps Base



**Deon Taylor**  
Quantico Marine Corps Base

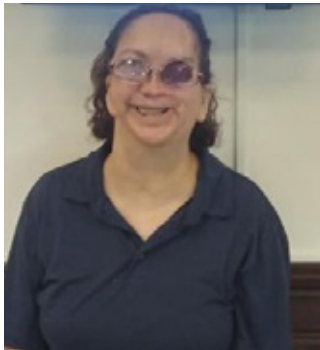


**Frans Vossenber**  
Quantico Marine Corps Base



**Francisco Quinonez**  
Quantico Marine Corps Base

Service Excellence in Food Service (continued)



**Ana Garcia**  
Quantico Marine Corps Base



**Alberto Dominguez**  
Quantico Marine Corps Base



**Stephanie Clark**  
FBI Academy/Drug Enforcement Agency



**Travis Bingaman**  
FBI Academy/Drug Enforcement Agency



**Stephen Beiler**  
FBI Academy/Drug Enforcement Agency



**Shirley Jasman**  
FBI Academy/Drug Enforcement Agency



**Samuel DeLapp**  
FBI Academy/Drug Enforcement Agency



**Eric Dietrichson**  
FBI Academy/Drug Enforcement Agency



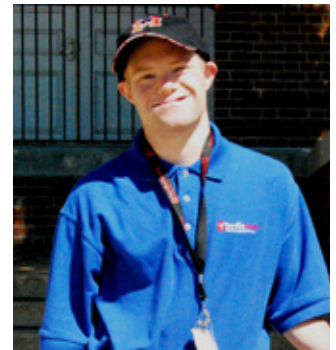
**Danny Payne**  
FBI Academy/Drug Enforcement Agency



**Houston Lefear**  
FBI Academy/Drug Enforcement Agency



**Patrice Brown**  
FBI Academy/Drug Enforcement Agency



**John Gross**  
Blossom Daily Café

# Service Excellence in Logistics Services

Presented by M.C. Dean, Inc.



**David Moananu**  
Noman Cole Polution Center



**Nery Vasquez**  
U.S. Department of Commerce



**Reggie Mason**  
U.S. Department of Commerce



**Thomas O'Shea**  
The Mark Center



**Hunter Newman**  
FBI Custodial



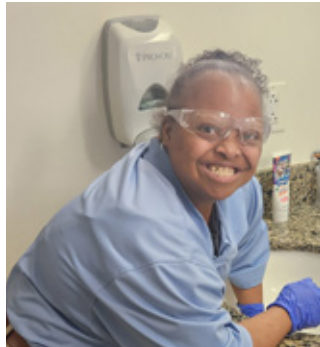
**Rydell Jackson**  
FBI Custodial



**Stacy Beasley**  
FBI Custodial



**Russell James**  
FBI Custodial



**Latrice King**  
FBI Custodial



**Vikrant Singh**  
FBI Custodial



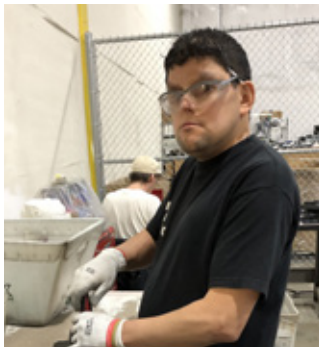
**Bradley McNellis**  
FBI Custodial



**Michael Gentry**  
NGA St. Louis



**Michael Abercrombie**  
NGA St. Louis



**Edinson Uribe**  
Securis

### Not Pictured

**Nicole Steibick**  
MedBags

**Josh Johnson**  
FBI Custodial

## Service Excellence in Mail Services

Presented by Cigna Healthcare



**Nic Flint**  
Fairfax County Administration for Human Services



**Merian Moxon**  
Crestline Hotels & Resorts



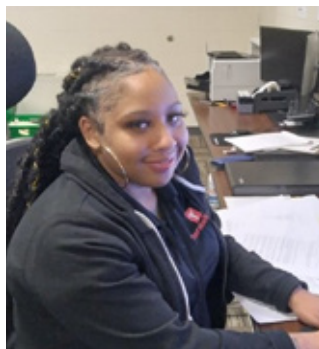
**Robert Orlando**  
Crestline Hotels & Resorts



**Eric Sloan**  
BAE Systems



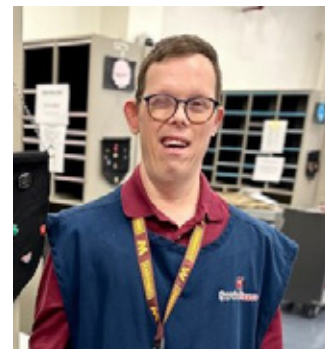
**Daniel Robertson, Jr.**  
Center for Medicare and Medicaid Services



**Destiny Johnson-Shabazz**  
Center for Medicare and Medicaid Services



**Jabari Jefferson**  
Center for Medicare and Medicaid Services



**Richard Grauel**  
U.S. Department of Commerce



**Lonny Stewart**  
Boyers



**Jason Wilson**  
Philadelphia Navy Mail



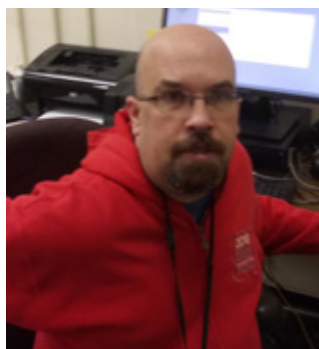
**Kathleen Carron**  
Joint Base Anacostia Naval Yard



**Ryan Thompson**  
Federal Aviation Administration – Fort Worth



**Jorge Colindres**  
Internal Revenue Service



**Christopher Neal**  
Internal Revenue Service



**Constance Banner**  
Internal Revenue Service



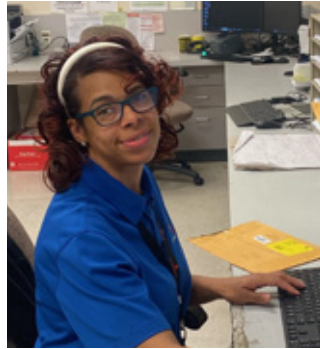
**Lace Prue**  
Internal Revenue Service



Service Excellence in Mail Services (continued)



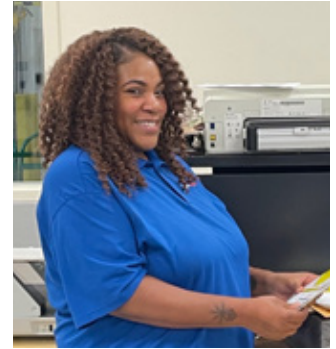
**Ronald Ghee**  
Internal Revenue Service



**Katrina Harper**  
Department of Homeland Security



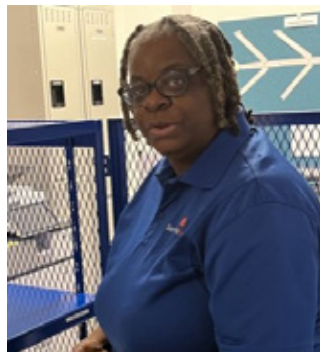
**Sean Rodgers**  
Department of Homeland Security



**Dominique Payne**  
Department of Homeland Security



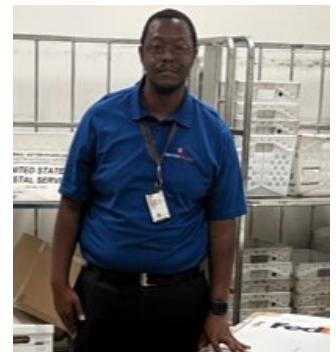
**Jacqueline Cuthbertson**  
Department of Homeland Security



**Patricia McClendon**  
Department of Homeland Security



**Tayshawn Small**  
Department of Homeland Security



**Sean Lewis-Ward**  
Department of Homeland Security



**Aaron Clements**  
Federal Energy Regulatory Commission



**Thomas Molock**  
Federal Energy Regulatory Commission



**D'Mante Mabry**  
BEA



**Tammie Meadows**  
Department of Transportation



**Di Misa Meyers**  
Department of Transportation



**Brandon Bethel**  
United States Mint



**Eric Puttkammer**  
Andrews Air Force Base



**Jeffrey McNair**  
National Archives

Service Excellence in Mail Service (continued)



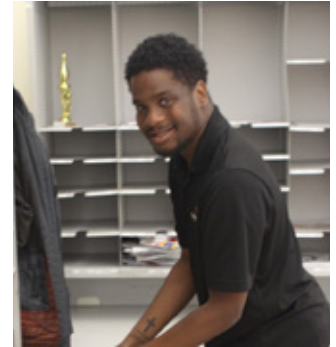
**Deron Dorsey**  
National Archives



**Sean Delbe**  
Department of State



**Thomas Lyons**  
Department of State



**Hussein Dawodu**  
Environmental Protection Agency



**Jelen Moxley**  
Environmental Protection Agency



**Joseph Martocci**  
Environmental Protection Agency



**Anthony Robinson**  
NASA Goddard

**Not Pictured**

**Charnitta Mack**  
CDC Mail Services

**Service Excellence in Job Placement—  
Best Program**

Presented by Pizzano Contractors



**Courtney Turner**  
Building Employment Solutions Together



**Scott Hamel**  
Building Employment Solutions Together

# 2023 Honorees

## Community Partner of the Year



Fairfax County Neighborhood  
and Community Services

# 2023 Honorees

## ServiceSource AbilityOne Employee of the Year



**Jeffrey Rudloff**  
Computerized Maintenance Management Systems Manager,  
Mark Center

# 2023 Honorees

## Community Placement Employee of the Year



**Adam Toobin**  
Social Media Support Specialist,  
Jake's Ice Cream

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## PROUD PARTNERS FOR 10+ YEARS

*Fostering a more inclusive community by facilitating services and employment for people with disabilities.*



[servicesource.org](http://servicesource.org)  
[mcdean.com](http://mcdean.com)



# Making better lives possible.

Cigna Healthcare<sup>SM</sup> is a proud supporter of ServiceSource and its commitment to creating inclusive communities where individuals can succeed and thrive.

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