

Experience

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Our Service

Service

Employment and Rehabilitation Services



ServiceSource

A LEADING RESOURCE FOR PEOPLE WITH DISABILITIES

DELAWARE REGIONAL OFFICE

Leading the Way



ServiceSource is a not-for-profit 501(c) (3) organization dedicated to offering habilitation, training and employment services to people with disabilities. The headquarters of the ServiceSource Delaware Regional Office is located in Wilmington. ServiceSource is part of the United Way of Delaware, network #450.

ServiceSource's program sites in Northeast Wilmington and Dover serve residents throughout Delaware in Kent, Sussex and New Castle Counties. We help people prepare for and locate employment in the communities in which they live. Services include vocational counseling, coaching, personalized instruction and networking with employers. The on-going support we provide helps people served maintain their employment and/or recognize their needs may be better suited by obtaining a different job.

Retirement... some of us can't wait, while others dread the prospect. The ServiceSource Senior Center offers structured activities and support to help individuals transition from work to retirement and enjoy the relaxing, happy years ahead.

ServiceSource Business Services offers a variety of outsourcing labor options to over 300 businesses and Government Agencies throughout the Mid-Atlantic Region. Successful AbilityOne contracts in Delaware, New Jersey and Pennsylvania demonstrate our commitment to offering sustainable employment opportunities for people with severe disabilities. Current contracts include full food services, laundry operations, custodial and building/grounds maintenance.

As an ISO 9001 certified production center, the ServiceSource Delaware regional office is committed to providing our customers the highest levels of quality products and services. Center-based projects include packaging/assembly, warehousing/logistics and document management.

Thank you for your interest in learning more about our organization. For more information on how we may assist you, please contact the ServiceSource Delaware Regional Office at (302) 762 - 0300.

Our mission is to deliver exceptional service to individuals with disabilities through innovative and valued employment, training, habilitation, housing and support services.

Matching the labor needs of employers with the employment needs of people.



For over 50 years, ServiceSource has been working with local businesses, helping them to fulfill their workforce needs.

Services include:

- Help in recruiting from a broader pool of skilled candidates
- Pre-screened and qualified workers that match your job requirements
- Job retention support
- Labor outsourcing (ServiceSource production services are ISO 9001 certified)



ServiceSource staff have assisted over 3,000 people throughout Delaware and the surrounding region to realize their vocational goals by offering customized services. We find companies that need qualified workers and match them with skilled people who want to work!

"ServiceSource understands our business needs regarding staffing...we share the philosophy of hiring the personality and training the skill... the ServiceSource staff provides continuous follow-through on the positions they place... providing mentoring and training as needed." – Bill Silva, General Manager, Embassy Suites, Newark, DE

Employment & Rehabilitation Services

The ServiceSource Delaware Regional Office offers a wide range of services designed to assist individuals with disabilities and others with significant barriers to employment, to gain or regain the skills and the confidence they need to launch or resume a career. ServiceSource has program sites in Dover and Wilmington, Delaware. The majority of referrals to these offices are made through the Division of Vocational Rehabilitation, the Department of Education, the Division of Developmental Disability Services and local school districts.

- Career Assessment
- Work Adjustment
- Hospitality Skills Training
- Autism Employment Services
- Office and Computer Training
- Warehouse Training/Forklift Certification
- Job Placement
- Job Coaching



- Job Retention (Once a job match is made, our staff continues to provide technical assistance to the employer to ensure employment stability)
- Supported Employment
- Employment at ServiceSource DE Contracted Business Sites
- ServiceSource's Retirement Program

"Everyone I worked with was willing to go out of their way to help me." – Alex Pompey

Achievement

Meet Fritz Fink, Achievement Award Winner

Fritz is commonly known to his family and colleagues at work as the “*stat person*”. His propensity to recall information, from his daily processing of inbound mail to sports memorabilia, is mind-boggling. This is a special talent which is inherent in very few but desired in all.

Fritz graduated from William Penn and attended Ashworth College for a short period of time but decided it was time to enter the workforce. In order to prepare Fritz for a job in the community, he was accepted into the Extended Guidance and Employment Program and received data entry training from ServiceSource. With the guidance of Ann Henry, Program Manager at ServiceSource, Fritz was able to complete the required course study with minor apprehension.

ServiceSource staff worked diligently with their contacts at JPMorgan Chase Bank to “*fit*” Fritz into a position utilizing his talents. Both JPMorgan and ServiceSource believed that in order for Fritz to thrive in the banking environment, a transition in job tasks was required from his original position as a Data Entry Operator. Fritz finds his current position quite satisfying and is quick to announce the budgeted and actual quota numbers for inbound mail to his team and visitors.



Because of the great strides Fritz has made in his career with JPMorgan Chase, he was chosen to receive the ServiceSource Delaware Achievement Award.

“Far and away the best prize that life has to offer is the chance to work hard at work worth doing” – Theodore Roosevelt



ServiceSource Regional Offices

Our regional offices provide a full range of employment, training, habilitation, housing and support services as well as affirmative employment operations and business services. Contact any of our regional offices directly, or visit www.servicesource.org to learn more.

Delaware Regional Offices

Wilmington (headquarters)

3030 Bowers Street
Wilmington, DE 19802
(302) 762.0300
(302) 762.8795 (fax)

Dover

165 Commerce Way
Dover, DE 19904
(302) 735.9672
(302) 735.9910 (fax)
Serving Kent and Sussex Counties



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CARF Accredited. CARF is a nationally recognized accreditation body utilizing rigorous standards to assure the highest quality of health and human services.